

First Flights

Terms & Conditions

Effective 1st December 2020



Definitions and Interpretation

In these Terms and Conditions:

'you' and 'your' refer to the person making the booking, or the Voucher Holder;

'we', 'our' and 'Club' refer to the Midland Gliding Club Limited, a company registered in England and Wales (company registration number IPI 1889R), the registered office of which is at the Airfield, The Long Mynd, Church Stretton, Shropshire SY5 6TA;

'First Flight' means an introductory flight in one of the Club's two-seater gliders on the Long Mynd for the Voucher Holder;

'Voucher' means the voucher issued by the Club (or by any agent on its behalf) for a First Flight; 'Voucher Holder' means the person in whose name the Voucher is issued;

1. The Booking

The booking of a First Flight should be made by a person aged 18 years or over in the name of the person wishing to experience the First Flight, who becomes the Voucher Holder, and who may be under that age.

The booking of a First Flight for a person under the age of 18 years should be made by a person over that age on his or her behalf.

A booking is confirmed upon issue of the Voucher though no date for the flight has been given.

We reserve the right to decline to accept a booking.

The Voucher is not transferable.

The Voucher is valid for one year from the date of issue, and so the date of the First Flight should be booked within that year even though the date of the flight may be later.

2. Payment

The cost of the First Flight is payable on or before issue of the Voucher and is not refundable.

3. Our commitment

We aim to give the Voucher Holder an interesting and enjoyable First Flight within our normal flying operations. However, gliding is always weather dependent and so we cannot give any commitment on the amount of flying time you will be offered.

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As a minimum, you will be offered:

Standard First Flight – approximately 20 mins flying time or two launches

Premium First Flight – approximately 40 mins flying time or four launches

4. Arranging the First Flight

The Voucher Holder, or somebody on his or her behalf, should contact the Club to fix the date for the First Flight and the very approximate time. There may be times when you will have to wait quite a while for your flight.

We will do our best to give your preferred date, but cannot guarantee that.

Please telephone the Club on the day fixed for the First Flight to confirm that you will be attending and to check that the flight is planned to go ahead taking into account the weather forecast and other flying operation matters.

5. Cancellation of the First Flight

If you have to cancel the date fixed for the First Flight please do so as soon as possible by telephoning or emailing the Club.

We reserve the right to treat the Voucher as used if you cancel within the 3 days before the fixed date.

If we have to cancel the date, we will do so as soon as circumstances permit, and the Voucher will remain valid.

6. Membership of the Club

The Voucher Holder is required to be a member of the Club (either as a full or an associate member). The Application Forms for membership are available on our website and a paper version has to be submitted before the First Flight takes place.

As a member, you will be bound by the Rules of the Club (both the Statutory Rules and all our rules and procedures relating to our flying operations), all of which are available on our website. We appreciate that most of these will not apply to your visit and the meaning of many may not be clear to you as they relate to our flying operations. However, please bear in mind that some relate to health and safety, and so please identify those and read them carefully and ask the office or your instructor on the day of your visit for any clarification.

The cost of the First Flight includes associate membership of the Club for a period of 28 days from and including the date of the flight, and so the Voucher Holder may return to the Club during this period to enjoy membership privileges including further flying at the normal Club rates.

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If during the 28 day membership period the Voucher Holder decides to join the Club on an annual basis or to book a place on a 5 day holiday course, a discount of £25 will be given on the membership subscription or the holiday course fee, or both.

7. Members under the age of 18 years

We welcome members under the age of 18 years for a First Flight as junior associate members of the Club. The consent of the parent or guardian on the application form for membership is required for this.

However, all junior members should be mature enough to benefit from the flight and to follow instructions sensibly, and also tall enough to see out of the cockpit.

A parent or legal guardian (or responsible person appointed by them) should accompany a junior member during the visit and be responsible for their well-being and follow any instructions given by the Club.

8. Minimum and maximum weights and heights

There are minimum and maximum weights and heights for pilots flying gliders. These are mandatory as well as being necessary for the safety of the aircraft in flight. The Voucher Holder will need fall within the limits and so please refer to our Brochure for the figures, and ask the office for assistance if you are not sure before booking.

The current acceptable weight range for persons intending to take a First Flight is normally between 50Kg (112 lbs) and 102 kg (225 lbs) and a height limit of 6'3" (1.9m).

9. Catering

A separate owned and operated business offers catering at the Club and so please make any arrangements with the caterers for this beforehand.